

# Jetlyfe Oy - Rental agreement

## 1. Usage of Jet Ski **(Read carefully!)**

- a. **The customer is responsible for taking care of the equipment as well as a diligent person would take care of their own belongings, and must exercise special care and caution while operating the equipment. The customer agrees to consider other users and comply with all applicable laws and regulations while driving.**
- b. The customer agrees to ensure that the operator of the equipment has sufficient knowledge and skills in handling the rented equipment in the designated area.
- c. When the equipment is left unattended, it must be locked, and the accessories must be stored safely during that time.
- d. The equipment will be provided to the customer with the specified accessories as listed, and the fuel tank will be filled. When the rental company delivers the equipment to the customer, both parties should inspect the condition of the equipment to prevent disputes regarding any damages that may have occurred. We will record a video of the condition of the equipment before operation to document any potential damages together.

## 2. Insurance

The vehicle/equipment has valid rental insurance, which includes insurance coverage for damages to the equipment. The insurance does not cover personal injuries to the customer or damage or loss of personal belongings.

## 3. Responsibility for the Jet Ski and its Equipment during the Rental Period

### 3.1. Customer's Basic Liability **(Read Carefully!)**

The customer is responsible, up to the upper limit of the deductible stated in the agreement, for:

- a. Compensating for any damages that occur to the equipment and its accessories during the rental period. We charge €100 per dent or scratch.

- b. Replacing any missing parts and accessories of the equipment during the rental period. The accessory checklist will be reviewed during the handover to the customer and upon return.
- c. In the case of propeller damage to the jet ski, there is a fixed minimum compensation of €500 - €1000. The propeller will be inspected if the jet ski does not operate normally. The propeller can be damaged, for example, by hitting a rock or any other object not meant to be there, or by driving in water that is too shallow.

### 3.2. Customer's Liability for All Damages **(Read Carefully!)**

If damages to the equipment or to the rental company result from the customer's intentional actions, gross negligence, operating the equipment under the influence of alcohol or other intoxicating substances, using it for illegal purposes, or if the customer has otherwise materially violated the terms of this agreement, the customer is liable to fully compensate the rental company for the damages.

## 4. Rental payment

The rental prices include the right for the person(s) mentioned in the rental agreement to use the jet ski, the equipment as listed in the accessory checklist, and the equipment insurance. The rental fee must be paid no later than upon collection.

## 5. Obligations of the Rental Company

The rental company must deliver the equipment to the customer in good and lawful condition, at the agreed time and place. Additionally, the rental company is obligated to provide the customer with sufficient instructions and guidance on using the equipment. The handover of the equipment and instructions will take place within the agreed rental period. If the customer does not receive the equipment as agreed, they can demand a rental reduction corresponding to the error or terminate the agreement if the error is not rectified within a reasonable time.

## 6. Fuel and Jet Ski Maintenance

The customer is responsible for paying for the fuel used. The customer will be held liable for any damages resulting from the use of improper fuel. The customer is responsible for refueling the jet ski within the rental period.

**This section of the agreement does not apply if the customer has paid for refueling.**

## **7. Customer's Actions in Case of Errors, Damages, and Theft (Read Carefully!)**

- a. The customer must immediately inform the rental company of any malfunctions, damages, or theft of the equipment. Theft must be reported promptly to the police. The rental company will then inform the customer of the necessary actions to be taken in response to the incident.
- b. In the event of damage, the customer must take immediate necessary actions as required by the insurance terms to assess the damage and prevent further harm. A report to the police must always be made in case of personal injury.
- c. If a technical or structural issue arises, the customer is obliged to return the rented equipment to the rental company.
- d. Failure by the customer to make the aforementioned reports will result in the customer being held liable for any damages incurred by the rental company as a result.

## **8. Returning of the Jet Ski**

- a. The equipment must be returned to the agreed-upon location at the end of the agreed rental period. The fuel tank of the equipment must be filled unless fuel was included in the rental. The return should take place within the agreed rental period.
- b. If the customer returns the equipment before the agreed rental period ends, the unused time will not be refunded.
- c. If the customer fails to fulfill the obligations stated in section a, the rental company has the right to charge the customer for all costs incurred as a result of the failure. Our Jet Skis are equipped with clocks, so for every 10 minutes of delay, we charge **a late fee of 30€**. This fee will be applied for each subsequent 10-minute period.

## **9. Termination of the Agreement**

- a. The rental company has the right to terminate this agreement during the rental period if it becomes evident that the customer substantially breaches this agreement or if, in the rental company's assessment, the customer is unable to handle the equipment properly. The customer will not be reimbursed for any costs incurred as a result.

- b. The rental company has the right to terminate this agreement before the start of the rental period if the equipment is unavailable due to an unforeseeable circumstance beyond the rental company's control. In this case, the customer is entitled to a full refund of the rental payment. The customer will not be reimbursed for any costs incurred as a result.
- c. The customer has the right to request the termination of this agreement due to an unforeseeable circumstance beyond the customer's control that occurred before the start of the rental period. If the request is made 7 days before the start of the rental, the customer is entitled to a refund of the rental payment minus any delivery costs. If the cancellation occurs later, no refund will be provided. The customer will not be reimbursed for any costs incurred as a result.
- d. If the customer requests the termination of the agreement for reasons other than those stated in section c, the customer is not entitled to a refund of the rental payment. If a replacement customer is found, the rental company will charge the reasonable costs incurred as cancellation fees. The rental company will not be reimbursed for any costs incurred as a result

10. Taking the Jet Ski outside Finnish borders is prohibited  
**(Read carefully!)**

Taking the vehicle/equipment outside the borders of Finland is strictly prohibited.

11. Disputes Regarding the Agreement

If disagreements cannot be resolved through negotiation between the parties, the customer may bring the matter to the Consumer Disputes Board. If the disputes are brought before a court, the lawsuit must be filed in the district court of the customer's place of residence unless the customer wishes to file the lawsuit in the general district court of the rental company's registered location.